

# Seeking Treatment around the World

## Find a Provider:

When traveling around the world, outside of the USA, you are free to seek medical care from any provider you wish. In many cases, a quick google search or recommendation from your local friends will help you locate a provider quickly.

You can also use the international provider network that is available in your Student Zone. In many cases these providers may be able to accept direct billing, meaning you might not have to pay upfront your medical expenses - but this is not guaranteed and down to the individual provider.

## Prescriptions:

If your doctor has prescribed any medications, fill them at your local pharmacy and pay for these upfront.

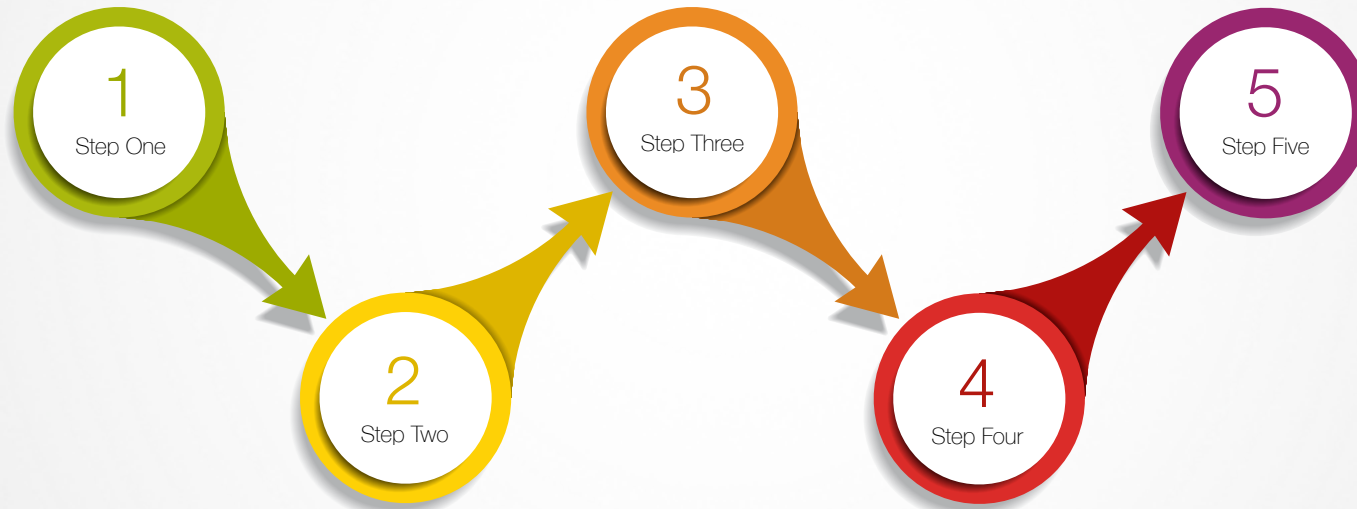
Keep all your receipts, download a claim form from your Student Zone and submit them for reimbursement to the claims team.

## Claims Closed:

Once you have followed all these steps, and checked the status of your claims, the process should be complete!

If you have any questions, or need assistance with this process please contact Seven Corners:

Toll-free: (877) 702-6767  
Direct Dial: + 1 (317) 582-2622



## At the Provider:

Hand over your insurance ID card at the time of treatment, as this will ensure your provider knows about your insurance plan.

In most cases the provider will ask to be paid at the time of treatment. You should pay the provider directly and keep copies of all your receipts, invoices and records they give to you.

For **emergency treatment or hospitalization**, call Seven Corners as soon as possible to notify them about your situation.

## Claims:

**Making sure your bills are paid is your responsibility!**

If you have received a bill or paid anything out of pocket, complete a claim form (available in your Student Zone) and submit that with all your documents to Seven Corners.

If your provider is billing direct, or you have already submitted your claims you should track the status of your claims through My Account (our online claims tracking system) in your Student Zone. The claims team may need further information to process your claim.