



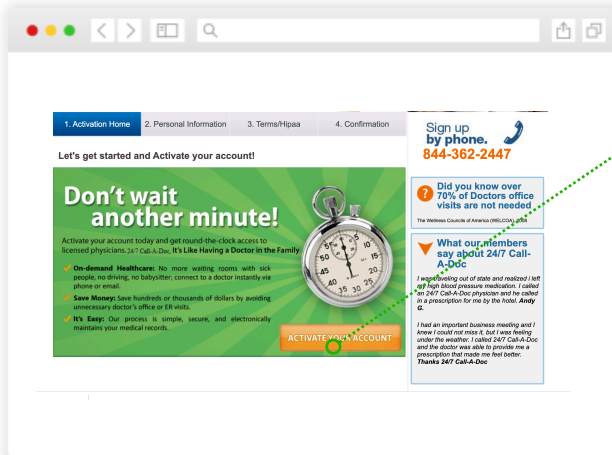
# 24/7 Call-A-Doc

24/7 Call-A-Doc gives you the power to speak to a licensed doctor by web, phone, or mobile app in minutes from anywhere!

Please review your policy wording for more information on the 24/7 Call-A-Doc Coverage included in your plan.

To get started, visit <https://www.247calladoc.com/> or call 1-844-D0C-24HR to setup your account

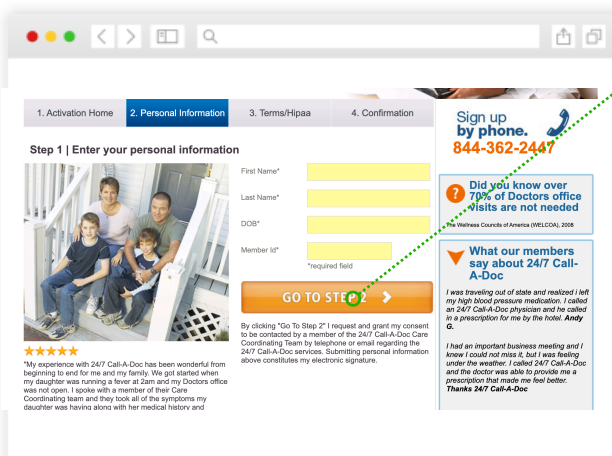
Please note - you can only register once your plan has started, and not before you arrive in the USA



## 1. Activate your Account

Visit the 24/7 Call-A-Doc Activation Home page and click on Activate your Account.

You can also register your account over the phone by calling 1-844-D0C-24HR (1-844-362-2447) or through the online Mobile App.

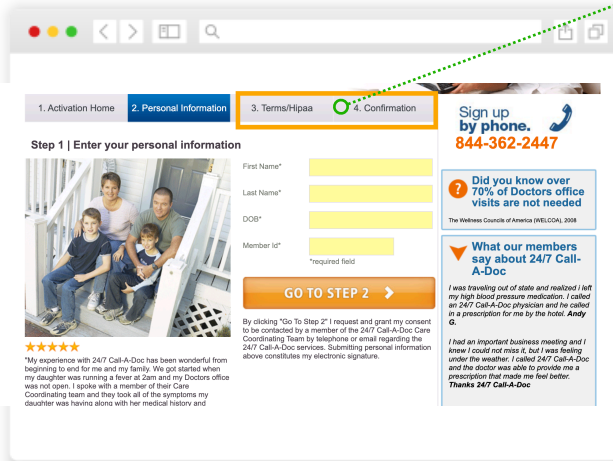


## 2. Enter your Information

You will need to enter your First and Last Name, Date of Birth, and your Member ID.

### Please Note:

- **Name** - You must enter your first and last name exactly as it's included on your insurance enrollment. If you have multiple first or last names, you will need to enter each name to register.
- **Member ID** - Your Member ID is the Seven Corners Certificate Number listed on your insurance ID card.



### 3. Finish your Registration

Once you've entered your personal information, you will be directed to agree to the terms and HIPAA regulations. From there, you will be given a user name and temporary password (you will be prompted to change this temporary password after you log in for the first time).

**Please Note:** You will need to complete your full medical history before you are able to seek treatment. You can either do this online after activating your account, or over the phone with a customer service representative.



### 4. Download the App

You can also register for your account and seek care through the mobile app! No need for a phone number!

### Consultations Times

The average wait time for 24/7 Call-A-Doc consultations is 12 minutes, but can sometimes take longer depending on demand. Please be patient when requesting a consultation!

24/7 CALL-A-DOC is not an insurance provider. 24/7 CALL-A-DOC does not supersede your association with your primary physician. You must submit the entire electronic medical record (EMR) before your consultation. 24/7 CALL-A-DOC does not guarantee a prescription will be written. 24/7 CALL-A-DOC does not prescribe controlled substances or any other drugs with a high risk for abuse.

Talk to a Doctor Anytime

Phone: 1-844-D0C-24HR | Web: <https://www.247calladoc.com/> | Mobile App: [Apple](#) or [Android](#)