

Finding a Healthcare Provider in the United States

You have access to the Blue Cross® and Blue Shield® network within the U.S., Puerto Rico and U.S. Virgin Islands. You may visit any Blue Cross and Blue Shield provider you choose, nationwide. **More than 95% of doctors and 96% of hospitals participate in the Blue Cross and Blue Shield network.**

How to Find a Doctor or Hospital

To find a doctor or facility and compare the cost of specific medical treatments, visit the **Provider Finder** section of the Member portal on bcbsglobalsolutions.com or in the Blue Cross Blue Shield Global SolutionsSM mobile app.

After you launch the Blue National Doctor and Hospital Provider Finder, follow these easy steps to find a provider near you.*

1

Enter your city and state. You can also enter your zip code.

2

Choose how you want to search from the menu. You have the option to search by doctor name, doctor specialty, name of healthcare facility and type of healthcare facility.

The **“Advanced search”** provides options to search for caregivers who speak certain languages, have a special area of focus and accept new patients, among many other options.

3

Use the search bar to fill out the prompt based on your previous selection and hit enter to begin your search.

You can also have the ability to compare up to 3 providers at a time in order to find the best healthcare provider for you. To do this, click the **“Add to compare”** button under the providers you wish to compare, and then click the blue **“Compare”** button but to review the results.



ESTIMATE YOUR COSTS

In addition to being able to compare providers, you also have the ability to estimate and compare costs of treatments and procedures. To do this, click on the **“Estimate your cost”** option on menu and search for the type of care you are seeking. As with the provider search you have the ability to compare three options. Click the **“Add to compare”** button under the options you are interested in, and then click the blue **“Compare”** button for the results.

For questions about plan benefits or services, contact Customer Service:
Toll free within the U.S.: **1-888-304-8898** | Outside the U.S.: **+1-610-230-2406**

Email us through the Member portal
or mobile app

* Your plan may require that certain services be pre-authorized before you receive them. For more information regarding pre-authorization please see the Certification Requirements and Pre-Authorization section in your Certificate. To request pre-authorization, contact us: 1-800-952-3404.

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